

TC Woods product information-2017

All written quotes are good for 30 days.

Acceptance of a quote is made with a ½ down payment. Proposed timeframe for completion begins at this time. We will time completion of your project for your desired pickup date. Payment of balance is due at time of completion.

For all custom furniture, raw or finished we promise to craft a unique and locally sourced product that is free from defects in material and workmanship. (IE-all joints/joinery will hold and seams will be tight)

As wood is still alive, breathing in and out with the season and changes in humidity, light and temperature, basic care instructions are necessary.

For both raw blanks and finished tops care must be taken at all stages to keep evenly stored/placed and ventilated, and to avoid changes to the surrounding temperature (maintaining 40-80 deg. F), humidity, and light/sun. Support across the width of the top must be maintained, with screws free to move in slots – even on a 30” wide panel the min/max seasonal variation may be ½”.

The natural characteristics of solid wood include variations in color, grain and texture, and are not considered defects.

We do not warranty damages resulting from neglect, in transportation or by 3rd party handling; damage caused by accidental or intentional acts, institutional or commercial use; exposure to extreme heat/cold or rapid changes in temperature, dryness, moisture or humidity; unusual repair or alteration; and misuse or abuse of the products. We do not cover damage that results from normal wear and tear or accidents including scratches, burns, or indentations.

Care Instructions:

Don't place near sources of moisture or heat/light.

Humidifiers and exposure to other types of moisture can damage wood's finish; placement too close to a heating duct or in direct sunlight will create stresses in the wood in response to uneven applications of heat, light and moisture.

Use a damp, 100% cotton cloth for dusting wood surfaces. Dry thoroughly.

Synthetic fibers can cause surface scratches. Water only or a mild cleaner should be sufficient for normal cleanup.

Place protective materials under anything that will touch the surface.

Place felt pads under lamps, computer equipment, clocks, etc. Use a protective pad when using a ballpoint pen, coasters under beverage glasses and avoid setting anything hot on your wood furniture.

Use non-plastic mats or pads to protect the tabletop.

Plastic or rubber materials can cause an undesirable reaction with the finish, therefore avoid plastic tablecloths, placemats, and table top accessories.